



Statement of Purpose

Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status						
Full name ¹	Hospital of St John and St Elizabeth					
CQC provider ID	G090000122					
Legal status ¹	Individual	☐	Partnership	☐	Organisation	☒

2. Provider's address, including for service of notices and other documents	
Business address ²	Hospital of St John and St Elizabeth 60 Grove End Road
Town/city	London
County	
Post code	NW8 9NH
Business telephone	0207 806 4097
Electronic mail (email) ³	Sarah.Colebrook@hje.org.uk

3. The full names of all the partners in a partnership	
Names:	



Part 2

Aims and objectives

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

The Hospital of St John and St Elizabeth, which incorporates St John's Hospice, is a faith-based Charity, which is supported by a Board of Trustees. Our current Board members are:

Simon James Chief Executive Officer - Nominated Individual

Sarah Colebrook Chief Nursing Officer - Registered Manager

Directors/Trustees of the Charity are:

- Professor HH William Morris (Co-Chair)
- Mr Julian Schild (Co-Chair)
- Ms Alda Andreotti
- Mr Francis Fitzherbert Brockholes
- Mr Norbert Reis
- Canon Kevin Jordon
- Mr Peregrine Towneley
- Dr David Taube
- Baroness Nuala O'Loan

The charitable aims of The Hospital of St John and St Elizabeth are to provide an environment where patients are cared for without distinction. Our unique organisation has a focus on support for patients requiring palliative care, through our Hospice Services, providing services for the sick and the dying, and caring for the physical, spiritual and emotional needs of patients, irrespective of nationality or religion. The Hospital provides a range of diagnostic, therapeutic and up to date medical and surgical services.

In so doing, it is aware that such an institution is measured by its grace, its charity and sound ethical principles. As such, it is fully committed to an ecumenical philosophy, while maintaining its own Catholic tradition in these spiritual and ethical principles.

St John's Hospice provides a wide range of specialist palliative care services to the local community within Central and North West London, and is commissioned by the NHS through the West & North London Integrated Care Board.

Strategic Objectives

There are three strategic objectives for the Hospital which are:

1. Delivering Safe Outstanding Quality Care for our Community
2. Working together as one team
3. A commercially successful charity

The objectives of the organisation are underpinned by a set of shared values which are:

Compassion: We recognise the human side to healthcare and business. This guides us. Compassion runs deep within our organisation. Our caring empathetic approach sets us apart.

Commitment: We are devoted to excellence. Our hallmark is outstanding care coupled with leading edge treatment. We are committed to delivering the best possible outcome for every patient.

Community: We have strong ties with our local community. Our building is friendly, neighbourhood landmark, not a cold clinical institution. A welcome inclusive place where people come to use our services.

Charity: Charity is our reason for being. It is fundamental to our ethos. It inspires and motivates everything we do. Private healthcare is usually about making money, not here, we are different.

Part 3

The information below is for location no.:	1	of a total of:	1	locations
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Name of location	Hospital of St John and St Elizabeth
Address	60 Grove End Road London
Postcode	NW8 9NH
Telephone	0207 806 4097
Email	Sarah.Colebrook@hje.org.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc.)

The Hospital of St John and St Elizabeth is unique in that it supports both hospital and hospice services within one organisation. As an acute hospital it provides in-patient and day-case surgical and medical care, with six theatres supported by a level 2 critical care service.

The hospital provides dedicated Children and Young People Services, which include out-patient clinics where children are seen from the age of 0, and a surgical ward designed to accommodate elective day case procedures for children and young people, under both local and general anaesthetic (GA), over 2 years of age. The Urgent Care Clinic sees children over 1 year of age.

The hospitals surgical services are supported by a suite of 6 theatres covering a range of surgeries including orthopaedics, spinal, gynaecology, urology, and general surgery including breast, plastics and cosmetic surgery.

The hospital also houses an Urgent Care Centre, providing access for patients with walk in minor injuries and medical complaints, as well as general out-patient facilities.

These services are supported by a suite of diagnostic services including: Imaging (2 x MRI, CT, Fluoroscopy, Mammography and X-ray), Cardiology and Respiratory services, as well as a range of inpatient and outpatient Therapies.

Pathology services are accessed through a third party, The Doctors Laboratory (TDL), with an onsite laboratory covering a range of haematology, chemistry and microbiology tests, as well as provision of blood products to the hospital.

St John's Hospice provides specialist inpatient hospice beds as well as a dedicated Well Being Centre, and Specialist Palliative Community Services that include specialist nurses and Hospice@Home, providing 24-hour personal care within patient's homes. Specialist Lymphoedema, Social Work, Bereavement and Complementary therapies are also provided to our patients and their carers onsite. Lymphoedema services provided at satellite services held at the Vaughan Autism Specialist Hub in Harrow and Charing Cross Hospital.

Clinical staff are a combination of registered professionals (doctors, nurses, therapists, radiographers and pharmacists etc.) in their specialist discipline, and healthcare assistants, all of whom undergo full checking of qualifications, identity, criminal records checks, etc. in line with best practice, prior to commencement in post. Consultant doctors are predominantly managed within the model of Practising Privileges. Our Resident Doctors (RDs), Critical Care Fellows and Urgent Care Clinic doctors are all employed by the Hospital.



List of Services available at The Hospital of St John and St Elizabeth

Surgical Services	Medicine Services
▪ Breast Surgery ▪ Colorectal Surgery ▪ Cosmetic Surgery ▪ Ear, Nose and Throat Surgery ▪ General Surgery ▪ Gynaecology Surgery ▪ Kidney (Renal) Surgery ▪ Neurosurgery (Spinal) ▪ Ophthalmic Surgery ▪ Oral Surgery ▪ Outpatient Consultations ▪ Plastic Surgery including reconstruction ▪ Trauma and Orthopaedic Surgery ▪ Upper Gastro-intestinal Surgery ▪ Urology ▪ Paediatric Day Surgery	▪ Anaesthetics ▪ Audiology ▪ Balance Testing ▪ Cardiology ▪ Chiropractor ▪ Computerised Tomography (CT) ▪ Dermatology ▪ Diagnostic Imaging ▪ Doctor (GP) treatment services ▪ Diagnostic & Screening services ▪ Electrophysiology ▪ Endocrinology ▪ Endoscopy ▪ Critical Care Level 2 ▪ Gastroenterology ▪ Kidney (Renal) Medicine ▪ Magnetic Resonance Imaging (MRI) ▪ Neurology (Spinal) ▪ Nuclear Medicine ▪ Doctors consultation service ▪ Pain Treatment ▪ Pathology ▪ Physical therapy and therapies relevant to individual needs e.g., Osteopathy, Speech, Occupational Therapy, Hand Therapy ▪ Psychiatry ▪ Psychology ▪ Radiology ▪ Respiratory Medicine ▪ Rheumatology ▪ Palliative Care ▪ Lymphoedema services ▪ Paediatric out-patient services ▪ Urgent Care Clinic

No of approved places / overnight beds (not NHS)

60 + 17
Hospice
Beds



CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	☒	Adults aged 65+	☒	
Mental health	☐	Sensory impairment	☒	
Physical disability	☒	People detained under the Mental Health Act	☐	
Dementia	☒	People who misuse drugs or alcohol	☐	
People with an eating disorder	☐	Learning difficulties or autistic disorder	☐	
Children aged 0 – 3 years	☒	Children aged 4-12	☒	Children aged 13-18 ☒
The whole population	☐	Other (please specify below)		☐

The CQC service type(s) provided at this location

Acute services (ACS)	☒
Hospice services (HPS)	☒
Rehabilitation services (RHS)	☒
Long-term conditions services (LTC)	☒
Urgent care services (UCS)	☒
Diagnostic and or screening service (DSS)	☒
Domiciliary care service (DCC)	☒



Regulated activity(ies) carried on at this location		
Personal care	☒	
Accommodation for persons who require nursing or personal care	☒	
Treatment of disease, disorder or injury	☒	
Surgical procedures	☒	
Diagnostic and screening procedures	☒	
Transport services, triage and medical advice provided remotely	☒	
Nursing care	☒	
Registered Manager(s) for this regulated activity: Sarah Colebrook		



Part 4

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Sarah Colebrook
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2. Manager's contact details	
Business address	Hospital of St John & St Elizabeth 60 Grove End Road
Town/city	London
County	
Post code	NW8 9NH
Business telephone	0207 806 4097
Manager's email address¹	
sarah.colebrook@hje.org.uk	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.



3. Locations managed by the registered manager at 1 above

(Please see part 3 of this statement of purpose for full details of the location(s))

Name(s) of location(s) (list)	Percentage of time spent at this location
Hospital of St John and St Elizabeth	100%

4. Regulated activity(ies) managed by this manager

Personal care	☒	
Accommodation for persons who require nursing or personal care	☒	
Treatment of disease, disorder or injury	☒	
Surgical procedures	☒	
Diagnostic and screening procedures	☒	
Transport services, triage and medical advice provided remotely	☒	
Nursing care	☒	



5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.

All activities managed by Registered Manager